



General terms of sale

- Organised Sightseeing tours take place **Saturdays and Sundays** in scheduled dates from march to october (except august – closed) from **our private Terminal HELIPARIS located N°23 rue Henry Farman 75015 Paris.**
- **Flying over the city of Paris is strictly forbidden,**
- Helicopters borrow predefined transits which circulate around Paris but allow to have an amazing view all around the capital with its monuments.
- Organised sightseeing tours with a stopover of one hour, which takes place at Le Golf de Bethemont for the « West Parisian Tour » and at Le Bourget airport Air and the Space Museum for the « Paris Sightseeing Tour ». This stop over is imposed by a ministerial decree, for any circular flight from the heliport of Paris. The purpose of this stopover is to limit the helicopters movements and to reduce for the local residents the pollutions noise.
- **Reservations**
 - **+33(0)6.01.70.80.45 – 7/7 from 9:00 am to 6.00 pm**
 - **www.heliparis.fr H24**
- Our Ground Staff is at your disposal and will be pleased to welcome you for a presentation of your **“West Paris Circuit” Flight or “Discovery Flight of the Air and Space Museum”**.
- Sightseeing Tours have specific times – **passengers must arrive 30 minutes before their tour time with their valid IDs.**
- As part of the Vigipirate plan, an identity check could be carried out by the Air Transport Gendarmerie Brigade.
- A 5-space car park is available within the confines of our Terminal
- **Children without parent can travel alone from 12 years old.**
- **Pregnant Women:** from the 28th week, pregnant women must send a medical certificate of no contraindication to the practice of helicopter flight.
- **The reduced mobility people (RMP)** must be indicated, every handicap will be individually treated. The very old people can participate in the flight if they are enough valid to rise and come down from the helicopter (by the help of ground staff). The luggage hold of the helicopter do not allow to take of wheelchair.
- Severely disabled people must imperatively have an accompanying person with them and therefore reserve 2 places.
- The maximum weight allowed per passenger is 120kg. These particular cases must also be signaled for the calculation of the center of gravity of the aircraft and the safety of the flight.

- The Sightseeing Tours are made by a Airbus Helicopters Squirrel AS355N biturbines, of a capacity of 5 passengers and the pilot (1 passenger in front and 4 passengers in the back).
- Our Pilot will determine the allocation of the front seat for the outward Flight and for the return Flight. A different person on each step.

Booking terms

- The reservation of the circuit will be final once the payment has been made for a validity of 8 months, from March to October.
- A purchased ticket is non-refundable and is valid for 8 months from the date of purchase over the period from March to October.
- A ticket cannot be modified – or exchanged – however this ticket can be granted to another person if the person carrying the ticket has a setback with his agreement and the person must provide the contact details of the person concerned.
- After purchasing the tourist circuit ticket, and once your date has been determined, a personalized “Flying Pass” will be issued to you.

The Gift Voucher: Offer a Sightseeing Tour to a person of your choice!

We will give the person of your choice a gift voucher.

Valid from March to October

It is up to the recipient of the gift voucher to contact HELIPARIS within this period by telephone or via our website www.heliparis.fr to confirm their reservation and schedule their flight, failing which the service will be considered lost.

- 2 months before the expiry date of the validity of the ticket, a reminder email will be sent to you.
- 2 days before the date of your overflight, an SMS and a reminder email will be sent to you to remind you of the date and time of your circuit

Terms of payment

Payment for the service must be made before any reservation of a date/time slot, by credit card via our totally secure and protected website or in our offices by credit card, bank check or cash.

General cancellation conditions

- If the weather conditions were not favorable and did not allow the flight to be carried out safely on the day of the mission, the flight will be canceled and postponed.

Indeed, the weather reports do not make it possible to definitively anticipate the feasibility of the flight in advance.

“Flying Pass” tickets will be postponed to a later date (regardless of their validity date)

The cancellation will be notified to you as soon as possible, namely the day before the flight or the day of the flight within 2 hours either by SMS and by email.